

# ARKANSAS OPEN MRI

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## NOTICE TO PATIENTS

Thank you for completing your MRI, ultrasound, or X-Ray scan. Arkansas Open MRI would like to let you know what happens after you have completed your study.

A Board Certified Physician will read your films. This is determined by your referring doctor's request, or in some cases your insurance carrier. **Please note you may receive a statement from another location for the *professional interpretation of your study*.** If you have provided Arkansas Open MRI with your insurance or payer information, that information will be given to the reading physician group with your films.

If you receive a check from your insurance company for your MRI, you must endorse it over to Arkansas Open MRI. If you do not, you will be liable for that amount, plus any unpaid portion of your co-insurance. If you have any questions regarding your bill, please call our billing office at 813-891-9666.

You are responsible for making sure your films are at your doctor's office in time for your appointment. There are some offices which automatically request films; however, you will need to call us *before* your follow up appointment to make arrangements to pick them up if necessary. These are the original films and according to Federal Law, must be returned to our office, within 90 days unless other arrangements are made. If you need a copy of your films to keep, you may request them at the time of your scan. These will cost \$5 per sheet of film and you must pay for them here.

Please note, your report and films are back to us usually 24-48 business hours after you have been here for your scan. Arkansas Open MRI Staff CAN NOT discuss your report with you. That must come from your referring physician, so please do not ask our staff.

We try our very best to take care of our patients with the utmost respect, concern and caring. Thank you again for allowing us to perform your scan(s). **We sincerely hope you have the best possible experience with us.**